

Customer Support Guide for Classroom Training



We are pleased to welcome you to Austrian Airlines Technical Training!

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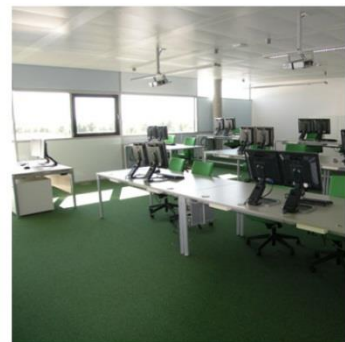
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1. Facilities

State-of-the-Art Training Facilities at Vienna Aviation Campus



In the entrance area of the Austrian Training Center, you find information screens right in front of you. These screens show the current courses, the classroom, floor, schedule and the name of the trainer. The technical training screen is on the right hand side, all technical classroom trainings are generally on the 3rd level. For the storage of your personal belongings, you can use one of our lockers, which are offered, on each floor.



3. How to come to our trainings center

You have several possibilities to come to our trainings center. The most common ways are by car or with the "Airport Shuttle Bus".

3.1 Airport Shuttle

By Bus (from Vienna Airport):

1. Upon your arrival, please leave the arrival hall of the Vienna Airport
2. Cross the street and take the "Airport Shuttle Bus"
3. Get off the "Airport Shuttle Bus" at station: AUA Haupteingang
4. Please go to the porter and exchange a valid ID card for your temporary ID card during the training
5. After that you can go to the Austrian Training Center and follow your course information published on the monitors located at the main entrance.

If there are any additional questions at the beginning of the training, please feel free to ask our administrative staff or on of our trainers.

Down below you will find the time table.

FAHRPLAN FLUGHAFEN <> MAZUR PARKPLATZ <> FLUGHAFEN

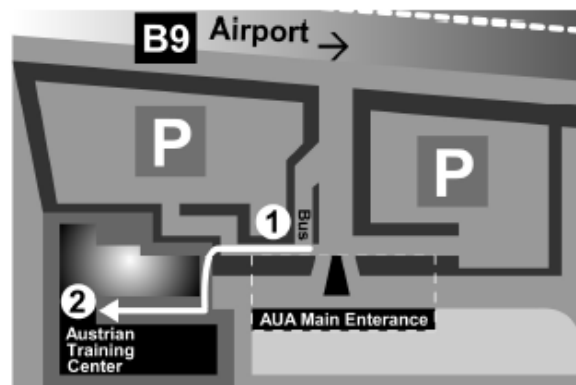
Haltestelle gültig ab 06/2024

Linie	Flughafen Ankunft (Bus-Steig 1)	Fracht / Parkhaus 8	AUA Schleuse / CP-West	AUA Haupteingang	Mazur Parkplatz	Mazur Parkplatz	AUA Haupteingang	Flughafen Ankunft (Bus-Steig 1)	Flughafen Ankunft (Bus-Steig 1)	Fracht / Parkhaus 8	AUA Schleuse / CP-West	AUA Haupteingang	Mazur Parkplatz	Mazur Parkplatz	AUA Haupteingang	Flughafen Ankunft (Bus-Steig 1)	Flughafen Ankunft (Bus-Steig 1)	Fracht / Parkhaus 8	AUA Schleuse / CP-West	AUA Haupteingang	Mazur Parkplatz	Mazur Parkplatz	AUA Haupteingang	Flughafen Ankunft (Bus-Steig 1)	
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3.2 Arriving by car

The most convenient way of reaching us by car is to take the A4 Vienna Airport Motorway. Please use the motorway exit 13a, marked “Flughafen” (airport) and take the first exit on the right, which lead you to the federal road B9 (towards the town of Schwechat and the city of Vienna). After passing the traffic lights and the “Cargo Nord” take the first left turn.



II Austrian Airlines Airport Base – AUA Main Entrance

You have the possibility to park your car on the parking lot at the right site – just drive to the gate and ring the bell.

If you want to visit the city center of Vienna during your stay, please get in contact with Sabine Smejkal (sabine.smejkal@austrian.com). She will explain you the different possibilities to get there.

4. Contact details

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